

## Privacy Policy

This is the web site of Voluntary Action Camden.

Our postal address is 299 Kentish Town Road, London, NW5 2TJ

We can be reached via e-mail at [vac@vac.org.uk](mailto:vac@vac.org.uk) or you can reach us by telephone at 020 7284 6557

For each visitor to our website, our Web server automatically recognises only the consumer's domain name, but not the e-mail address (where possible). We collect only the domain name, but not the e-mail address of visitors to our website, aggregate information on what pages consumers access or visit, information volunteered by the consumer, such as survey information and/or site registrations.

The information we collect is used to improve the content of our website and to provide funders with data about the number of visitors to the site.

If you do not want to receive emails from us in the future, please let us know by sending us an e-mail at the above address.

If you supply us with your postal address or email on-line you may receive periodic mailings from us with information on services or upcoming events. If you do not wish to receive such mailings, please let us know by calling us at the number provided above.

In addition, if you can be identified from the information you give us, we need your consent to collect store and use your information to:

- share with other agencies, voluntary and community groups
- consult with you, other agencies, voluntary and community groups
- help to strengthen our communities.

The information you provide will be held on the VAC database of voluntary and community sector organisations. Information may be shared with colleagues for the benefit of your organisation and the local community (eg. with NHS Camden, London Borough of Camden and other voluntary and community organisations).

Information you provide will not be disclosed outside VAC, except where necessary in order to facilitate projects and activities that benefit you, VAC members and the local community.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will contact you before we use your data for these new purposes to notify you of the policy change and to provide you with the ability to opt out of these new uses.

Users may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address.

Upon request we offer visitors the ability to have inaccuracies corrected in contact information. Consumers can have this information corrected by sending us e-mail at the above address.

With respect to security: We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.

If you feel that this site is not following its stated information policy, you may contact us at the above addresses or phone number.